



## WATER SERVICE DATA COLLECTION INVENTORY FAQ

### **Why does the City of Cayce have workers in my yard?**

The City is collecting data for our water service inventory.

### **Why is the City collecting the data?**

To continue providing our citizens with the best service possible, our Utilities staff will be gathering data and creating an inventory of our main lines and service lines in compliance with EPA regulations.

### **How long will they be in my yard?**

Most of the work should take less than an hour.

### **Will they repair my yard when the work has been completed?**

Yes. When the work is complete, the City will restore the area as close as possible to the original condition.

### **Where in my yard will the work take place?**

The work will take place within one foot of the meter box.

### **What will the workers be doing to collect the data?**

The workers will be removing a four-inch diameter hole within one foot of the meter box to expose the water service. They will collect the data, then repair the area.

### **Is the City collecting this data only in my neighborhood?**

No. The City will be collecting the water service inventory throughout the system for residences and businesses.

### **Will there be an interruption in my water service?**

There should be no service interruptions, as this is simply collecting information.

**Will there be a rate hike in my bill from the data collection?**

The collection of data is being conducted by City staff. There is no anticipated rate hike associated with the collection of this data.

**Who can I contact with any further questions or concerns?**

If you have questions that are not addressed in the FAQ, you can submit your questions to us by email at [CayceWater@caycesc.gov](mailto:CayceWater@caycesc.gov) or call our Utilities Department at (803) 550-9542.